

C3 Managed Services

Partner your business tech with innovative, passionate thinkers.

Our relationship, and the success of your business & people, always matters.

OUR PROMISE TO CLIENTS



INNOVATIVE SOLUTIONS



FAST & RELIABLE SUPPORT



FULL STACK MANAGEMENT



PROTECTION & CONFIDENCE

Our Managed Services are based on 'Best Practices' that we have developed over our 20+ years of experience, and continue to evolve. Our MSA plans consist of a variety of service level offerings that provide affordable and proactive IT management and support to growing businesses. In addition to these plans, we also have a number of add-on services which allow us to provide you with end-to-end technology solutions for all of your business tech needs. At the core, we're a tech company who specialises in providing fully outsourced management of your entire technology stack.

Being the foundation of business operations today, it is important that tech is helping to drive your success, not hindering it. The right tech for your business, with the right support and maintenance, could be the enabler that you've always wished for. Think effortless collaboration, greater productivity, protection, support and overall, less stress to you, allowing you to get on with running your company. Additionally, we also support internal IT teams for escalation assistance & advice.

THERE ARE 5 THINGS YOU SHOULD EXPECT FROM YOUR IT PARTNER:

- ✓ **Your IT Partner should have multiple techs on staff:** In having multiple techs on staff, you have peace-of-mind that there will always be someone to help you in your time of need. We have a dedicated Service Desk with a large number of IT staff and field engineers. These qualified techs are on hand for support, and our standards are also backed by service level agreements.
- ✓ **Your IT Partner should have a long-standing reputation:** As your ICT systems are a vital foundation of your business, housing your critical data & allowing your staff to perform, it is important to ensure you are putting those systems in capable, trustworthy hands. Having over 20 years experience, we understand business tech and have a passion for inventing and implementing innovative solutions for our clients, ensuring their systems continue to run at optimal levels.
- ✓ **Your IT Partner should be morally professional, and never suggest you need something just to make a sale:** Our objective is to use our knowledge for the success of our clients, and in doing so, form long term partnerships. Our solutions are tailor made to support your business operations, and help drive your business goals, after-all, isn't that what tech should be doing?
- ✓ **Your IT Partner should be adding value to your business:** We believe that the best products and solutions for your business are those that enable greater performance, productivity and aid you in achieving success. We ensure that we have a thorough understanding of both our clients business operations, and future objectives, so that we can deliver solutions that will help drive business performance, and in turn, facilitate the reality of your future business goals - because to us, these are what add real value to businesses.
- ✓ **Your IT Partner should suggest regular, scheduled maintenance for your IT systems:** All computer systems rely on maintenance to continue running at optimal condition - almost all system faults can be prevented by regular check-ups.

Options:

Our Managed Services are available in three service level offering. To find out more about each level, contact us on 1300 661 859.